



Nutrition for Optimal Wellness™

January 19, 2012

NOW Foods receives no observations on FDA cGMP inspection

NOW Foods recently completed a U.S. FDA dietary supplement general cGMP inspection. This unannounced routine inspection was performed by 3 inspectors from the U.S. FDA Chicago District. The inspection covered all aspects of our production, testing and quality.

We are pleased to inform you that we did not receive any 483s (observations). The FDA does not provide a “no-observations” letter, but rather only notifies a manufacturer when there is a significant issue with cGMP compliance – an observation. We had none. The inspectors did make a few suggestions for improvement, which we will implement. Although we did not receive any observations, we recognize that an inspection is a snapshot in time, and we are committed to continuous improvement of our quality systems and processes, and to continuously assure the quality of our products.

Receiving no observations during a U.S. FDA inspection is a relatively rare event today. It is an important verification that our quality systems and processes and cGMP compliance, are in good standing and meeting regulatory requirements. In addition to FDA inspections, we are audited and certified by a number of other 3<sup>rd</sup> party organizations. We are certified for GMP compliance by the NPA (Natural Products Association). We are audited and certified for organic products handling by QAI/NSF (Quality Assurance International/NSF International).

We are committed to ensuring that our products are of the highest quality and we will continue to work hard to meet your needs.

Thank you for your support.

Michael Leleh, Ph.D.  
Technical Director

